



Derbyshire Home from Hospital Support Service during COVID-19

Derbyshire Home from Hospital Support Service offers short term practical support for people who need a little help when they leave hospital, or to help prevent them being admitted or needing more support from other statutory services such as Adult Social Care and Health. Anyone living in Derbyshire or registered with a Derbyshire GP can use the service if they have limited support from other sources such as friends and family.

COVID-19

During the COVID-19 crisis we have concentrated on supporting vulnerable people who have been shielding or self-isolating. We have found that the three main reasons for referrals during COVID-19 have been for:

1. Practical support for shopping so that people have food
2. Collecting prescriptions so that people have the correct medication
3. Providing telephone support for people who are lonely and have poor mental wellbeing.

From April - June 2020, Derbyshire Home from Hospital Support Service was able to:



This is what some of the people we've helped have said about the service:

'I would not have got through the last few weeks without this support'
Ms J, Bolsover

'Thank you, you've possibly saved our lives'
Mrs B, North East Derbyshire

'It's a marvellous service'
Mr Y, Amber Valley

'I honestly don't know what I would have done without you'
Mr E, South Derbyshire

'Thanks for the incredible support...words cannot express how grateful I am'
Mr A, High Peak

'I really appreciate that people have been so kind and helpful during lockdown'
Mr X, Derbyshire Dales

'After a hospital admission...my aunt was allocated a weekly shopping volunteer...who has made a huge positive impact to her life and enabled her to remain otherwise independent for some time...also providing much needed social contact'
Ms S, Erewash

What does the future look like?

We are all facing a different 'normal' from the one before the COVID-19 crisis and Derbyshire Home from Hospital Support Service is no different. Things are changing all the time but we are working within Government guidelines to give people the best possible support we can whilst keeping our staff and volunteers safe and well. We will assess each referral on an individual basis so if you think we might be able to help, you can make a referral by:

- Telephone on 01283 817417
- Email at home@dhhf.org.uk
- Visiting www.dhhf.org.uk

